

Ordering with MISUMI

just got **EASIER**

Experience a simpler & smoother way
to order with our upgraded system

**Improvements &
What's New**

New Upgrade

Ease of browsing

- User friendly interface with Seamless Quote & Order experience

New Registration Flow

- Confirm user's email address first to ensure verification step is completed.

Enhanced visibility & support

- Enriched with useful information for Stock availability, Document control
- 24/7 Order and More convenient Inquiry process

Key changes in MISUMI user interface upgrade

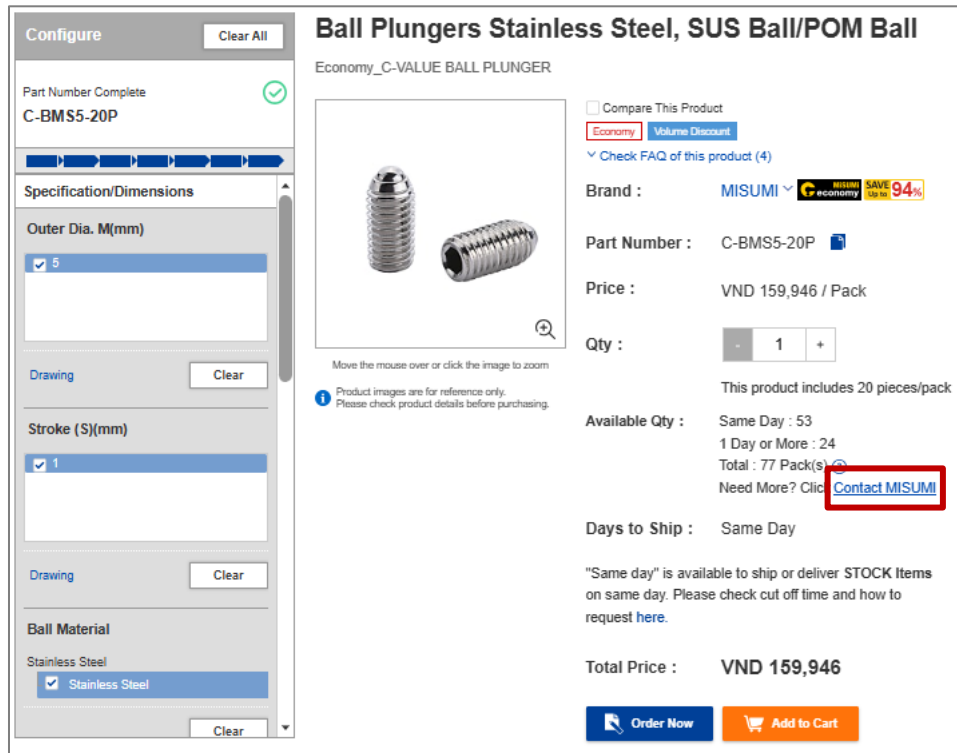
	BEFORE	AFTER	
Details Input	• “Quote on WOS” function for large orders	• Single window input for higher quantities	Page 5
	• Manually input Part Number details	• Auto-suggest Part Number with product image	Page 6
	• Contact MISUMI to ship partially	• Auto apply partial shipment	Page 7
Cart	• Quote/Order are issued even for items with errors, causing interruption for the entire process	• Quote/Order are created and proceeded immediately for valid items	Page 8
	• Contact MSM to Cancel and Return shipment	• Actively Cancel & Return shipment on website	Page 9-10
Quote/ Order	• Email verification is the last step	• Confirm user’s email address first	Page 12-14
New Registration	• Limited options for selection	• Expanded features to customize your profile	Page 16- 21
My Page	• Same VAT rate applied to all customers	• Tax rate applied to each customer type	Page 22
Documents	General questions and answers		Page 23-24
FAQs			



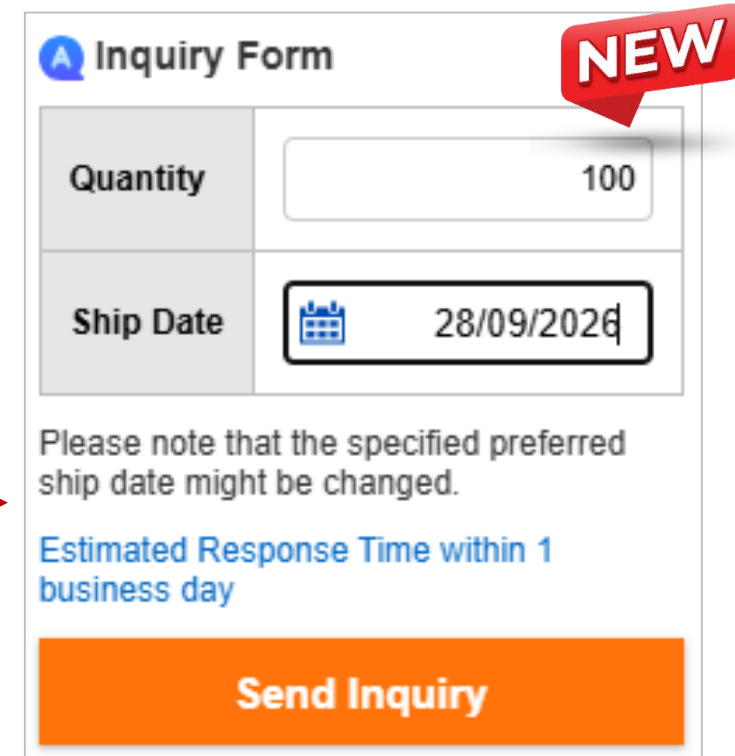


Single window input for higher quantity

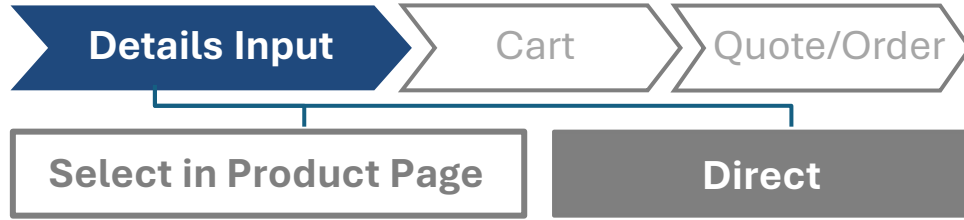
1 Product configuration screen



2 Require support for higher quantities



Note: Current display of requesting  Quote on WOS. for larger quantities will be discontinued after the upgrade.

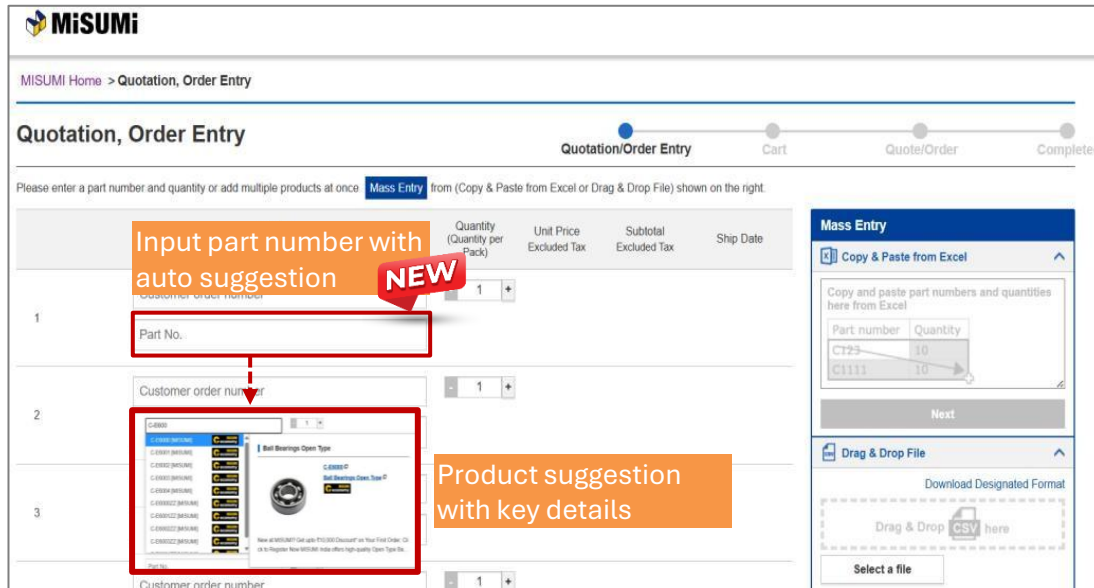


Auto Part Number suggestion with product image

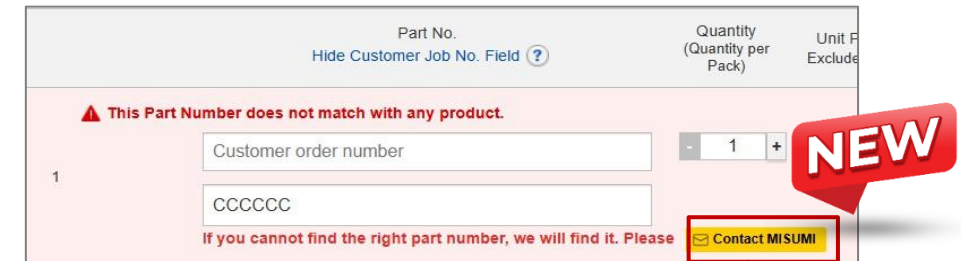
1 Click “Quote/Order” on MISUMI Vietnam Homepage



2 Quote/Order Entry page



3 Error for wrong part number




 Inquiry Form

Customer Job No.

Part No.

CCCCC

Estimated date of response: Within 1 business day

Send Inquiry

If Part Number error occur, click “Contact MISUMI” for support.

Auto apply partial shipment for faster delivery

1 Simplified cart view

Cart

Cart

Quote/Order

Completed

All 0 Item(s)

Add New Item to Cart

Customer Job No.

Please enter Customer Job No. as a whole number without decimal points or other characters.

Customer Job No. Entry Field

> Search

Copy Customer Job No. to All

Add to My Components

Select a product to check the actual Price and Ship Date.

☐ All	No.	Product Specifications	Unit Price Excluded VAT (VND)	Quantity (Quantity per Pack)	Subtotal Excluded VAT (VND)	Ship Date
☐	1	MST12-40 Dowel Pins Tapped p6 Type DOWEL PIN (6,600g) MISUMI Stock Item	22,032	- 200 +	4,406,400	
☐	2	1 C-BMS6-10P Ball Plungers Stainless Steel, SUS Ball/POM Ball Economy_C-VALUE BALL PLUNGER (15g) Stock Item Economy	95,967	- 1 +	95,967	

All 0 Item(s)

Total Amount (VND)

0

Subtotal (VND) 0

Discount (VND) 0

VAT (VND) 0

Proceed to Order

Proceed to Quote

This Qty will be shipped with "Partial Shipment", you can get some items earlier.

Express Service

Volume Discount

Prices and Ship dates may differ from when you added the item to your cart due to product price revisions or availability.

Orders received after 5PM (Mon-Sat) will be processed on the next day.

2 If quantity is available for partial shipment.
* For selected part number only

No.	Product Specifications	Unit Price Excluded VAT (VND)	Quantity (Quantity per Pack)	Subtotal Excluded VAT (VND)	Ship Date												
1	Customer Job No. MST12-40 Dowel Pins Tapped p6 Type DOWEL PIN (9,900g) MISUMI Stock item	20,852	- 300 +	6,255,600	31/08/2026												
	<table><tr><th>Delivery</th><th>Quantity</th><th>Ship Date</th></tr><tr><td>1st</td><td>115</td><td>20/08/2026</td></tr><tr><td>2nd</td><td>55</td><td>26/08/2026</td></tr><tr><td>3rd</td><td>30</td><td>27/08/2026</td></tr></table>				Delivery	Quantity	Ship Date	1st	115	20/08/2026	2nd	55	26/08/2026	3rd	30	27/08/2026	This Qty will be shipped with "Partial Shipment", you can get some items earlier.
	Delivery	Quantity	Ship Date														
	1st	115	20/08/2026														
2nd	55	26/08/2026															
3rd	30	27/08/2026															
Volume Discount																	

3 If quantity exceed stock => Contact MISUMI

System error. Please check the box to Request MISUMI to check and resolve this request.

1

C-BMS6-10P

Ball Plungers Stainless Steel,

SUS Ball/POM Ball

Economy_C-VALUE BALL PLUNGER (3,000g)

Stock Item

81,572

- 200 +

(10 pieces/pack)

16,314,400

Contact MISUMI

Inquiry Form

Customer Job No. 1

Quantity 200

Ship Date

Details Input

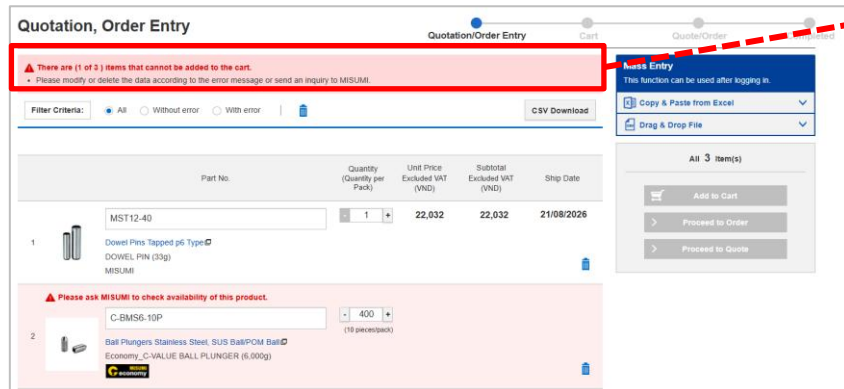
Cart

Quote/Order

Quote/Order are created and proceeded immediately for valid items, ensure seamless purchasing process

1

Product error in Quote/ Order entry triggers a red alert



Quotation, Order Entry

There are (1 of 2) items that cannot be added to the cart.
Please modify or delete the data according to the error message or send an inquiry to MISUMI.

Filter Criteria: ☒ All ☐ Without error ☐ With error

	Part No.	Quantity (Quantity per Pack)	Unit Price Excluded VAT (VND)	Subtotal Excluded VAT (VND)	Ship Date
1	MST12-40 Dowel Pins Tapped p6 Type DOWEL PIN (33g) MISUMI	1	22,032	22,032	21/08/2026
2	C-BMS6-10P Ball Plungers Stainless Steel, SUS Ball/POM Ball Economy, C-VALUE BALL PLUNGER (5,000g) MISUMI economy	400 (10 pieces/pack)			

Please ask MISUMI to check availability of this product.



There are (1 of 2) items that cannot be added to the cart.

- Please modify or delete the data according to the error message or send an inquiry to MISUMI.

Filter Criteria:



Without error

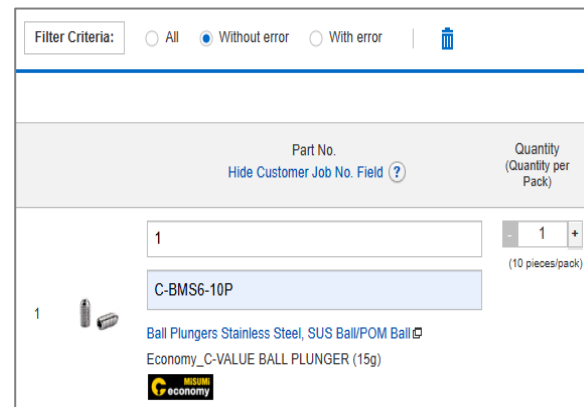


With error



2

Select “Without error” to purchase orderable items

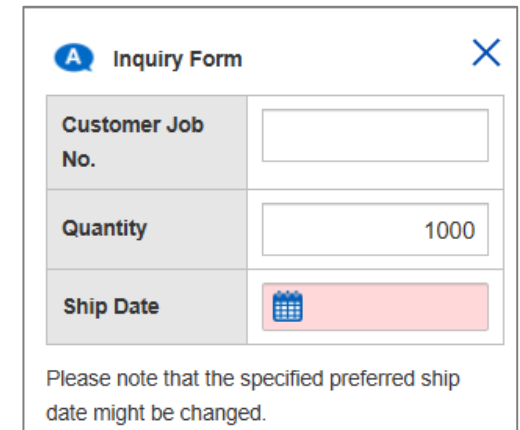


Filter Criteria: ☐ All ☒ Without error ☐ With error

	Part No. Hide Customer Job No. Field	Quantity (Quantity per Pack)
1	C-BMS6-10P Ball Plungers Stainless Steel, SUS Ball/POM Ball Economy, C-VALUE BALL PLUNGER (15g) MISUMI economy	1 (10 pieces/pack)

3

Select “With error” items to confirm via “Contact MISUMI”



Inquiry Form

Customer Job No.

Quantity

Ship Date

Please note that the specified preferred ship date might be changed.

Details Input

Cart

Quote/Order

Send Return Request easily at MISUMI website

1

Click “Return Product”

All the ordered products have been shipped.						
☒ All	Product Specifications	Unit Price Excluded VAT (VND)	Quantity (Quantity per Pack)	Subtotal Excluded VAT (VND)	Ship Date	Status Track This Order
☒	EC 0824_01  Change  TTSB20-6 Positioning Straight Block Sets - PL Installation · L Dimension Short Type  STRAIGHT LOCATING BLOCK SET (35g) MISUMI  Stock item	2,579,500	1	2,579,500	24/08/2026	Shipped

Return Product

2

Fill in detailed request and click “Confirm”

Request For Product Return/Exchange

*Required field

1

* Please select the reason for product return/exchange.

☐ Return of goods upon customer request

☐ Wrong product received

☐ Malfunction / Poor accuracy

☐ Damage during transportation

2

Contact Detail

☒ Login user ☐ Orderer ☐ (Ship-to) Attention

Company Name *	CÔNG TY TNHH F.I.S AUTOMATION VN		
Contact person *	TestUser_CS_021_06	Department	
Phone *	0000000000	Fax	
E-mail *	abc@misumi.com.vn		

3

Please enter other information to share with us, if any.

4

> Confirm

Details Input

Cart

Quote/Order

Submit Order Cancel Request fast at MISUMI website

1 Click “Cancel Order”

Product Specifications	Unit Price Excluded VAT (VND)	Quantity (Quantity per Pack)	Subtotal Excluded VAT (VND)	Ship Date	Status Track This Order
Change LMU6 Linear Bushings - Single LINEAR BUSHING (1,071g) MISUMI Stock item	78,822	119	9,379,818	03/09/2026	Order Received Cancel Order Cancellation Fee: VND 0

 **Cancel Order****2** Confirm Cancel reason and click “Cancel”

Amount After Cancellation
(Excluded VAT)
(VND)

2,443,482

Original Subtotal (VND)

11,823,300

Cancellation Amount (VND)

- 9,379,818

Choose Reason 

Order created by mistake 

☒ I agree to [Cancellation and Return Policy](#) 

Cancel

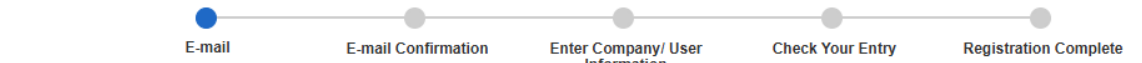


New Registration Flow

- 1 Click **Login / Register** & then click **Register Now**



- 2 Input a valid email address and click next button for confirmation purpose.



Register E-mail

E-mail *

> Next

- 3 A confirmation email with registration link will send to your register email for verification purpose.

MISUMI Home > User Registration



Thank you for registering with MISUMI. A verification email will be sent to your registered email address from the system.
Please click on the URL in the verification e-mail you received to complete the user registration process.

Note: The email is sent by cs@misumi.com.vn

- 4 Check your email and click the link to complete your registration.

=====

This e-mail message was sent to you by an automated e-mail system.
Please do not reply to this mail.

=====

Dear Customer

Please click the link to process your registration

<https://vn.misumi-ec.com/customer/register?key=E722r1sArxyD5117Ga3aeQ%3D&value=uGa4bkK%2FI0m1wsdmht5foWA%3D%3D>

This URL is only valid for 48 hours.

After the URL expires, you need to register again.

If you want to confirm customer registration status please feel free to contact customer service.

To use our web ordering system, you shall agree with the following terms.
Please read them carefully and agree them before our web ordering system.
Privacy Policy <https://vn.misumi-ec.com/contents/privacy/>
Term of Use <https://vn.misumi-ec.com/contents/terms/>

If you are not the intended recipient of this e-mail, Please notify us by replying to the e-mail address below.

New Registration Flow

5 Please fill in all 2 sections (*Login Information, User information*)

6 If you do not require Quote and Order access, just click **Next** after tick T&C section.

Corporate User Information

If you register as Corporate User, you can quote and place order to MISUMI. Please enter and provide information.

For more information on MISUMI "User Types", kindly click [here](#)

☐ Yes, I want to register for Quote and place an Order (Corporate User).

Please read and agree to the Terms and Conditions and Restriction on Products Use set forth below before registration.

☒ We hereby confirm that:

1) We have read and agree with MISUMI [Terms and Conditions](#) and [Privacy Policy](#).

2) We do NOT use the products we purchase from MISUMI in any way prohibited in [Restriction on Products Use](#).

> Next

If you need to have Quote and Order access, it is **mandatory** for you to tick Yes (Corporate User)

Registration for Quote and place an Order (Corporate User)

If you want to register for quote and place an order, please click "Yes" in below box.

☒ Yes, I want to register for Quote and place an Order (Corporate User).

Do you already have a Customer code?

☐ Yes ☒ No

If you select "YES", approval request will be sent to your administrator.

Customer Code : (Ex: NNA000)

and complete **input Company Information**

Login Information

E-mail

Login UserID *

Copy e-mail ☒ OK

Password (Case Sensitive) *

☒ OK

Password (Confirm)

☒ OK

User Information

Name * ☒ OK

Mobile * ☒ OK

Company Name (Vietnamese) * ☒ OK

Company Institute Name (English) * ☒ OK

Please provide company information

☒ OK

Address * ☒ OK

☒ OK

☒ OK

ZIP / Postal Code * ☒ OK

Phone * ☒ OK

Type of Jobs * ☒ OK

Type of Business ☒ OK

Payment Term *

Tax Code * ☒ OK

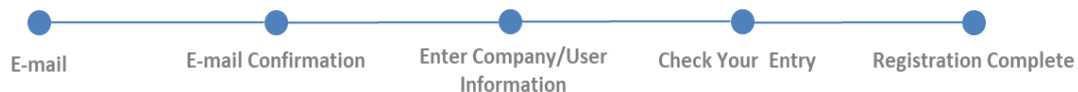
Company Type * ☒ OK

New Registration Flow

- 7 Reconfirm all the information input are accurate to proceed, and click 

- 8 Registration is now complete. Please wait for our Customer Service team to verified and sent the 1st time login email.

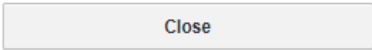
MISUMI Home > User Registration



Thank you for registering with MISUMI.

Your registration has been successfully submitted.

You will receive an e-mail notification after your registration has been successfully processed by MISUMI.



MISUMI Home > User Registration



Please enter information * required
MISUMI products and services are for corporate customer only

Login Information

E-mail	hat.tran@misumi.com.vn
Login UserID *	misumi@misumi.com.vn  
Password (Case Sensitive) *	***** Password (Confirm) Ex. Password12345 Please enter 4 to 15 alphanumeric characters or symbols. * Your password must be different from your login ID. * Please do not copy & paste to fill in Password (Confirm).

User Information

Name *	TAKECHI
Mobile *	0937-000-000 
Company Name (Vietnamese) *	Công ty TNHH Misumi 
Company Institute Name (English) *	Misumi Co.,Ltd 

Registration for Quote and place an Order (Corporate User)

If you want to register for quote and place an order, please click "Yes" in below box.

☐ Yes, I want to register for Quote and place an Order (Corporate User).

Please read and agree to the Terms and Conditions and Restriction on Products Use set forth below before registration.

- ☒ We hereby confirm that:
- 1) We have read and agree with MISUMI [Terms and Conditions](#) and [Privacy Policy](#).
 - 2) We do NOT use the products we purchase from MISUMI in any way prohibited in [Restriction on Products Use](#).





My Page**Shipping Address Management**[MISUMI Home](#) > [My Page Top](#)**VN TestUser088**

(Customer Code : W00DJ0)

> [Coupon](#)> [Inquiry List](#)> [Product Return & Exchange List](#)> [Ship-to Address Management](#)**My History**> [Quotation History](#)> [Order History](#)> [CAD Data Download History](#)**Saved Items****My Components**> [Main Folder](#)**Customer Part No.**> [Register Customer Part No.](#)> [Search/Update Customer Part No.](#)> [Display Settings](#)> [Download Customer Part No.](#)**Account Management**> [My Profile/Change User Information](#)> [Change E-mail](#)> [Change password](#)> [My Organization](#)> [Change User Settings](#)> [User Management](#)

Directly add, edit or delete delivery addresses any time using Ship-to Address Management function

Ship-to Address Management

You can add, edit or delete new ship-to addresses.

Add New Ship-to Address

You can add new Ship-to addresses.

① Please ensure that the delivery address is not already registered before registering.

[Register Your Ship-to Address](#)**Edit/Delete Shipping Information**

You can edit or delete a ship-to address. Please specify the search condition(s) and click the "Search" button to search again.

① For items that cannot be changed on the web, please contact CS at CS:cs@misumi.co.in.

Specify Search Conditions

Company Name

Ship-to Code

① Please enter the name and code of the delivery station in the "Address" field.

ZIP/Postal Code

Address

Phone

Fax

Department

Attention

[Search](#)

Note: With the new system, My Page only supports two languages: English and Vietnamese

My Page

Inquiry List Function **NEW**

MISUMI Home > My Page Top

VN TestUser088
(Customer Code : W00DJ0)

> Coupon

> **Inquiry List**

> Product Return & Exchange List

> Ship-to Address Management

My History

> Quotation History

> Order History

> CAD Data Download History

Saved Items

My Components

> Main Folder

Customer Part No.

> Register Customer Part No.

> Search/Update Customer Part No.

> Display Settings

> Download Customer Part No.

Account Management

> My Profile/Change User Information

> Change E-mail

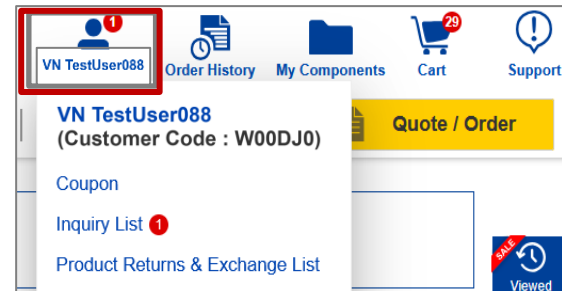
> Change password

> My Organization

> Change User Settings

> User Management

1 Check new inquiry update



02 ways to check new inquiry updates

2.1. Red bubble in account icon

2.2. Email from MISUMI

2 Click “Add to Cart” once MISUMI resolves all your inquiry

Inquiry List

Information retention period: For 3 months after the reply date. *An inquiry will be deleted from Inquiry List once the quotation/order has been completed.

All Items (26) Reply from MISUMI (1) On-Progress (23) Added to Cart (1) Cancelled (1)

Add to Cart 2.2. Add To Cart to proceed Quote/Order

Inquiry No. 003226 MISUMI Replied

Leadtime Inquiry

Inquiry Description	
Part number	SSB-M4X25-B
Quantity	2,000
Ship Date	30/06/2026

Customer Job No. [00001]
SSB-M4X25-B
Stopper Bolt SSB-B
CLAMPING SCREWS / BOLTS
NABEYA BI-TECH

Reply from MISUMI 05/06/2026 7:52 pm

The earliest shipping date is 07/11/2026 due to large quantity order.

Ship Complete
2,000 pcs (Shipped on 10/11/2026)

Please proceed to order before 08/06/2026 7:30 pm

2.1. Agree with MISUMI reply

My Page

Fresh New Look of Customer Part No. Function

MISUMI Home > My Page Top

VN TestUser088
(Customer Code : W00DJ0)

> Coupon

> Inquiry List

> Product Return & Exchange List

> Ship-to Address Management

My History

> Quotation History

> Order History

> CAD Data Download History

Saved Items

My Components

> Main Folder

Customer Part No.

> Register Customer Part No.

> Search/Update Customer Part No.

> Display Settings

> Download Customer Part No.

Account Management

> My Profile/Change User Information

> Change E-mail

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Customer Part No.

By linking your Customer Part No. with the corresponding MISUMI Part No., you can use your part No. Nickname to place orders/request quotes. Also, Customer Part No. can be automatically displayed in the Customer Job No. fields on part number entry screens.

Register Customer Part No.

☐ Direct Input ☐ Copy & Paste from Excel ☐ Select and Upload a File

> Next

Search/Update Customer Part No.

Category ☐ Customer Part No. ☒ MISUMI Part No.

Part No.

1 Items

Display the number of lines 10 item(s) v

Customer Part No.	MISUMI Part No.	Update	Delete
P-ES-C-LMU4	C-LMU4	Update	Delete

Download Customer Part No.

You can download Customer Part No. that are already registered in CSV format.
The format of a file to be downloaded must be CSV.

> Download

My Page

User Management Function *(Only applicable for user who have Administrator function)*

NEW

MISUMI Home > My Page Top

VN TestUser088
(Customer Code : W00DJ0)

> Coupon

> Inquiry List

> Product Return & Exchange List

> Ship-to Address Management

My History

> Quotation History

> Order History

> CAD Data Download History

Saved Items

My Components

> Main Folder

Customer Part No.

> Register Customer Part No.

> Search/Update Customer Part No.

> Display Settings

> Download Customer Part No.

Account Management

> My Profile/Change User Information

> Change E-mail

> Change password

> My Organization

> Change User Settings

> User Management

1 Search existing user

User Management

Search Conditions

Name

Department

Advanced search conditions

Administrator authority: All Quotation (Authority): All Order (Authority): All Packing List Re-issuance (Authority): All

Show

Number of Items Displayed Per Page

10 Item(s)

Search

List of Users

Total Number of Users: 7 Search results: 1-7 / Total: 7

Name	Department	Administrator Authority	Quotation Authority	Order Authority	Packing List Re-issuance	Login Date
MY TestUser046		Available	Available	Available	Not available	18/03/2025 17:08
MY TestUser047		Available	Available	Available	Not available	18/03/2025 17:08
MY TestUser048		Available	Available	Available	Not available	18/03/2025 17:08
MY TestUser049		Available	Available	Available	Not available	18/03/2025 17:08
MY TestUser050		Available	Available	Available	Not available	18/03/2025 17:08
MYIS_TEST0417		Not available	Available	Available	Not available	17/04/2025 08:52
XXXXXXXXXX	60123750471	Not available	Available	Available	Not available	16/04/2025 13:40

Add New Users

Add New Users

2 Add new user

New User Registration

Input Confirm Complete

Registration Information

Customer Code MW22F7

Login ID

User Information

Name

Department

E-mail

E-mail Address (Confirm)

Phone

Fax

Back Next

MISUMI will handle any and all information provided by customers in accordance with the Privacy Policy

2.1. Click "Add New Users" and fill details

New User Registration

Input Confirm Complete

Registration Information

Customer Code MW22F7

Login ID melissalim@misumi.com.my

User Information

Name Melissa

Department Marketing

E-mail melissalim@misumi.com.my

Phone 03-79608499

Fax -

Back Send

2.2. Reconfirm user details and click "Send"

User Registration

Input Confirm Complete

Registration Completed

An authority to place quotation requests will be assigned automatically to a new user.

User Management

2.3. A confirmation email will send to the user

My Page

User Management Function

NEW

MISUMI Home > My Page Top

VN TestUser088
(Customer Code : W00DJ0)

Coupon

Inquiry List

Product Return & Exchange List

Ship-to Address Management

My History

Quotation History

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My Components

Main Folder

Customer Part No.

Register Customer Part No.

Search/Update Customer Part No.

Display Settings

Download Customer Part No.

Account Management

My Profile/Change User Information

Change E-mail

Change password

My Organization

Change User Settings

User Management

2

Add New User

(W00DPD) [Misumi Vietnam] Notice of confirm to register

2.4. Click the link to activate account

We removed extra line breaks from this message.

This e-mail message was sent to you by an automated e-mail system. Please do not reply to this mail.

Dear Mr./Ms.Newton_Test_Hiep_09
CÔNG TY TNHH F.I.S AUTOMATION VN (W00DPD)

To complete your request, you must click the link.
<https://vn.misumi-ec.com/customer/user/complete?key=sgwi%2FKCpB5CxQnoA1BdsA%3D%3D&value=3VQV5%2BgdvUjlmhE%2BVQx1Jb1x%2BCvc29m>

To use our web ordering system, you shall agree with the following terms. Please read them carefully and agree them before our web ordering system.
Privacy Policy <https://vn.misumi-ec.com/contents/privacy/>
Term of Use <https://vn.misumi-ec.com/contents/terms/>
If you are not the intended recipient of this e-mail, Please notify us by replying to the e-mail address below.

We look forward to your continued cooperation.

Best Regards,

New User Registration

2.5. Click Change password

When logging in, you first need to set an initial password.
Set it with [Change password](#)

MISUMI Home > My Page Top > My Profile/Change User Information

Change password

2.6. Enter new password and click "Change."

New password* 4 to 15 characters or numbers

New Password (Confirm)* 4 to 15 characters or numbers

Change

3

Delete user

User Management

Search Conditions

Name

Department

Advanced search conditions Administrator authority:All Quotation (Authority): All Order (Authority): All Packing List Re-issuance (Authority): All

Show

Number of Items Displayed Per Page 10 Item(s)

3.1. Select the user to delete

List of Users

Name	Department	Administrator Authority	Quotation Authority	Order Authority	Packing List Re-issuance	Login Date
MY TestUser046		Available	Available	Available	Not available	18/03/2026 17:08
MY TestUser047		Available	Available	Available	Not available	18/03/2026 17:08
MY TestUser048		Available	Available	Available	Not available	18/03/2026 17:08
MY TestUser049		Available	Available	Available	Not available	18/03/2026 17:08
MY TestUser050		Available	Available	Available	Not available	18/03/2026 17:08
MY8_TEST0417		Not available	Available	Available	Not available	17/04/2026 08:52
aaaaaaaaaaaa	60123750471	Not available	Available	Available	Not available	16/04/2025 13:40

Add New Users

User Information

User Information

3.2. Click Delete and OK.

MS001_1066]

OK

Cancel

Change User Authority Settings

Administrator Authority Assign Don't Display

Quotation Authority Assign Don't Display

Order Authority Assign Don't Display

Packing List Re-issuance Assign Don't Display

Delete

Change

Documents Download

MISUMI Home > My Page Top

VN TestUser088

(Customer Code : W00DJ0)

> Coupon

> Inquiry List

> Product Return & Exchange List

> Ship-to Address Management

My History

> Quotation History

> Order History

> CAD Data Download History

Saved Items

My Components

> Main Folder

Customer Part No.

> Register Customer Part No.

> Search/Update Customer Part No.

> Display Settings

> Download Customer Part No.

Account Management

> My Profile/Change User Information

> Change E-mail

> Change password

> My Organization

> Change User Settings

> User Management

1 Download Quote/Order documents with customization. *Note: The layout of the CSV files (QT, SO) change*

Quotation History

Customer PO

Customer Job No.

Quotation No.

Quotation Date

Status

☒ Already Quoted
 ☒ Partially Ordered
 ☒ Order Completed
 ☒ Expired

Other Conditions +

Search

Clear Search Results

6 Items
 Sort by Quotation Date
 Descending
 [CSV Download](#)

Quotation No. HA1111114B
 Quotation Date 30/03/2026
 Expiry Date: 30/04/2026
 PDF

Order History

Customer PO

Customer Job No.

Order No.

Order Date

Status

☒ Awaiting Deposit
 ☒ Preparing for shipment
 ☒ Shipped
 ☒ Delivered
 ☒ Cancelled

Other Conditions +

Search

Clear Search Results

9 Items
 Sort by Order Date
 Descending
 [CSV Download](#)

Order No. HB112ADE8C
 Order Date 02/04/2026
 PDF download

2 Select the CSV file and download

CSV Download								
☐	Quotation Date	Quotation No.	Customer PO Ref	Number of item (s)	Sub Total (THB)	Attention	Status	PDF
☐	30/03/2026 16:36	HA1111114B	testing	1	42.270	MY TestUser046	Ordered	
☐	26/03/2026 16:39	HA11111136	sdrgerhr	1	135.000	MY TestUser046	Processed	
☐	26/03/2026 09:11	HA11111133	testing	3	572.710	Me	Ordered	
☐	25/03/2026 08:56	HA1111112G		8	3851.280	MY TestUser046	Processed	
☐	19/03/2026 15:39	HA11111123	X-FUNC-91	1	5128.000	MY TestUser046	Ordered	
☐	19/03/2026 15:35	HA1111111E		1	122200.000	MY TestUser046	Ordered	
Download as a CSV-file Customize my download								
Download all as a CSV-file 1 Next >>								

Documents Download

New format of Quote/ Sales Order Confirmation numbering format & New prefix



MISUMI Quotation Page: 1/ 1

Customer: 0000KR
CÔNG TY TNHH VẬT LIỆU MỚI SPANG (VIỆT NAM)
Lô CN14-3 KCN Yên Phong
(Khu vực mở rộng), Xã Đông
Lệ, Yên Phong, Bắc Ninh

Ship To: 0000KR
CÔNG TY TNHH VẬT LIỆU MỚI SPANG (VIỆT NAM)
Lô CN14-3 KCN Yên Phong
(Khu vực mở rộng), Xã Đông
Lệ, Yên Phong, Bắc Ninh

Department: VN TestUser015
Attention: THU HOÀI
Tax-Code: 2301313949
Customer PO Reference: 1111

Department: 0984945888
Attention: THU HOÀI
Ship Mode: Normal Delivery
Payment: Pre-Payment

Trade Term:

The black marked line is waiting for MISUMI confirmation: Quotation No.: KA11111499 Rev.: 0 Estm. Total Weight: 1.763g Date: 21/08/2026 Valid until: 21/09/2026

No	Customer Item Reference Product Code Product Name (Brand Name)	Quantity	Unit Price (VND) Unit Price	Amount (VND) Amount	VAT VAT	Leadtime (working days) Leadtime	Origin Origin	Ship Date Ship Date	HS Code HS Code
1	C-20STM01 Economy Stepping motor	2	2,042	6,136,546	613,655 (10%)	1 day(s)	CHN	22/08/2026	
2	B7206 BALL BEARING (MISUMI)	394g	17,798	655,596	65,560 (10%)	1 day(s)	JPN	22/08/2026	
3	BNRS25 BEARING NUT (MISUMI)	1EA	187,300	187,300	18,730 (10%)	6 day(s)	JPN	28/08/2026	
4	C-1255 LATCHES (TAKI GEN)	79g	183,008	183,008	14,641 (8%)	1 day(s)	CHN	22/08/2026	

Remarks:

Item Total 7,162,450

Freight 0

VAT 712,586

Total 7,875,036

Information:
Please be informed that ship date may change subject to stock availability upon PO received. CANCELLATION fee will be imposed upon cancellation request.
Please contact MISUMI Customer Service with any requests of changing or canceling your order.

MISUMI VIETNAM CO., LTD
18th Floor, Peakview Tower, 36 Hoang Cau St., O Cho Dua Wd Hanoi City, Vietnam
Phone: 0243-655-5111
Tax-Code(MST): 0107514576

Signature: _____

New QT
Numbering format

VAT Rate

BEFORE:
QT Prefix: WP_; WQ_
SO Prefix: CQ_; CS_
with 12 digits

VAT Rate: 01 VAT rate apply to all customers



AFTER:
QT Prefix : KA
SO Prefix : KB
with 10 digits
VAT Rate: Different VAT rates for each customer type

MISUMI Sales Order Confirmation Page: 1/ 1

Customer: W00DJ0
CHI NHANH CÔNG TY CỔ PHẦN CÔNG NGHIỆP NHỰA PHÚ LÂM
Lô 109, KCN AMATA
PHƯỜNG LONG BÌNH
THÀNH PHỐ BIÊN HÒA
ĐỒNG NAI
Department:
Attention: VN TestUser086
Tax-Code: 020109445-002
Customer PO Reference: MISUMI Vietnam

Ship To: W00DJ0
CHI NHANH CÔNG TY CỔ PHẦN CÔNG NGHIỆP NHỰA PHÚ LÂM
Lô 109, KCN AMATA
PHƯỜNG LONG BÌNH
THÀNH PHỐ BIÊN HÒA
ĐỒNG NAI
Department:
Attention: NHỰA PHÚ LÂM
Ship Mode: Normal Delivery
Payment: Pre-Payment

Trade Term:

The black mark under misumi confirmation/the red mark cancelled Sales Order Number: KB112FG693 Estimated Total Weight: 9 g Sales Order Date: 24/08/2026

No	Customer Item Reference Product Code Product Name (Brand Name)	Quantity	Unit Price (VND) Unit Price	Amount (VND) Amount	VAT VAT	Leadtime (working days) Leadtime	Origin Origin	Ship Date Ship Date	HS Code HS Code
1	MS3-25 DOWEL PINS (MISUMI)	6,295	6,295	630 (10%)	2 day(s)	JPN	26/08/2026		
2	LMU4 LINEAR BUSHING (MISUMI)	2g	92,792	92,792	7,423 (8%)	2 day(s)	VNM	26/08/2026	
3	MS3-10 DOWEL PINS (MISUMI)	1PC	2,557	2,557	128 (5%)	2 day(s)	JPN	26/08/2026	
4	LMU5 LINEAR BUSHING (MISUMI)	4g	92,792	92,792	0 (0%)	2 day(s)	VNM	26/08/2026	

Remarks:

Item Total 194,436

Freight 0

VAT 8,181

Total 202,617

Information:
Please note that buyer is required to pay all bank charges upon payment. CANCELLATION fee will be imposed upon cancellation request. Please contact MISUMI Customer Service with any requests of changing or canceling your order.

MISUMI VIETNAM CO., LTD
18th Floor, Peakview Tower, 36 Hoang Cau St., O Cho Dua Wd Hanoi City, Vietnam
Phone: 0243-655-5111
Tax-Code(MST): 0107514576

New SO
Numbering format

VAT Rate

 Q&A**Q: What is MISUMI's new system upgrade about?**

A: MISUMI is upgrading its internal ordering system to provide a faster, simpler, and more flexible ordering experience. The new system improves quote creation, order processing, stock visibility, shipping options, and profile management.

Q: Will my current account and login details remain the same?

A: Yes. Your existing login credentials, account details, and customer information will remain unchanged after the upgrade. You will simply need to sign in to your account again once the new system is live.

Because the browser cache will be cleared, please note down your login credentials before 28th Sep 2026. If you have forgotten your details, you can reset your login credentials directly on our website.

Q: What improvements will I see in the quote and order process?

A: The upgraded system offers simplified and faster quote and order flow, helping you complete transactions with fewer pages and improved clarity.

Orders can now be confirmed anytime. 24/7, 365 days a year.

Q: Will this upgrade affect my existing orders or quotations?

A: No. Existing orders and quotations will not be impacted by the system upgrade.

Q&A**Q: Why is MISUMI upgrading its system?**

A: This upgrade is part of MISUMI's commitment to delivering a better digital experience, improving efficiency, transparency, and flexibility for our customers.

Q: How can I search for my orders & quotations?

A:

1. Log into your account.
2. Hover over the profile/name icon at the top right of the page.
3. Select "Quotation History" or "Order History" from the dropdown menu to view your records.

Q: I submitted a lead time or part number enquiry. How can I check its status?

A:

1. Log in to your account.
2. Hover over the profile/name icon at the top of the page.
3. Select "Inquiry List" from the dropdown menu to see a list of your inquiries and their current status.

Q: How can I add new users under my company's account?

A:

1. Log in and click on your name/profile icon at the top of the page.
2. On the left-hand navigation menu, scroll down and click "User Management".
3. Click the "Add New Users" button located below the main list of users.
4. Fill in the required user details, confirm the details and click on send.

Note: This feature is only available to account administrators.

Please contact us if you have any questions or need any assistance

Chat via Zalo OA



Email to Customer Support
cs@misumi.com.vn

THANK YOU 😊